

Essex



County

Community Services Board

Elizabeth Lawrence, Chairperson
Nicole P. Bryant, LMSW
Director

P.O. Box 8 – 7513 Court Street
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(518) 873-3670
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Mental Health Services

Nicole P. Bryant, LMSW
Director
Stephen J. Valley, LCSW
Assistant Director

PATIENTS' BILL OF RIGHTS

An individual admitted to this clinic is entitled to the following rights:

1. An individual plan of treatment in which you have participated.
2. An explanation of the services provided in the treatment plan.
3. Voluntary participation in treatment, unless you are court-ordered here, or you present a risk of physical harm to yourself or others.
4. To object to or disagree with any portion of your treatment plan.
5. To have all your records protected by confidentiality.
6. To have access to your records, unless there is a clinical reason why you should not.
7. To receive clinically appropriate care and to be treated humanely and with dignity.
8. To receive services free of discrimination.
9. To be treated in a way which acknowledges and respects your cultural environment.
10. To receive the maximum amount of privacy consistent with the effective delivery of service.
11. To be free from abuse and mistreatment by employees of this clinic.
12. To be informed of the clinic's Grievance Policy.

The addresses and phone numbers below are for those organizations who have an interest in ensuring proper operation of this clinic or in the rights of mentally ill individuals in New York State.

New York State
Commission on Quality of Care
Suite 1002, 99 Washington Ave
Albany, NY 12210
(518) 473-4090

New York State
Alliance for the Mentally Ill (AMI)
260 Washington Ave
Albany, NY 12210
(518) 462-2000

NYS Office of Mental Health
Central New York Field Office
545 Cedar Street
Syracuse, NY 13201
(315) 472-2093
Customer Relations 1-800-597-8481

National Alliance for Mental Illness
for Champlain Valley
14 Healy Avenue
Plattsburgh, NY 12901
(518) 561-2685