

EFFECTIVE JULY 1, 2012 ALL MEDICAID TRANSPORTATION REQUESTS WILL GO TO
MEDICAL ANSWERING SERVICES (MAS) AT 1-866-753-4442,
FAX 315-299-2786, OR www.medanswering.com.

THIS IS FOR ALL MEDICAID ELIGIBLE RECIPIENTS WHO NEED TRANSPORTATION
TO MEDICAID COVERED APPOINTMENTS AND MILEAGE REIMBURSEMENT WHEN
DRIVING THEIR OWN VEHICLE OR GETTING A RIDE FROM A FRIEND OR RELATIVE.
ALL REQUESTS *MUST* BE PRIOR APPROVED. IF YOU HAVE A COMPLAINT YOU WILL
NEED TO CALL THE SAME PHONE NUMBER.

Note: FIDELIS CARE NY MEDICAID MANAGED CARE RECIPIENTS WILL BE CALLING THIS
SAME NUMBER FOR TRANSPORTATION REQUESTS EFFECTIVE SEPTEMBER 1, 2012.